

Emergency 24/7 Roadside Assistance

Help when you need it,
where you need it



24-Hour Roadside Assistance services including:

- **Towing Assistance**
When towing is necessary, the covered vehicle will be towed up to 25 miles to the nearest service facility or to any location you request. The member must pay for any additional mileage.
- **Battery Assistance**
Battery assistance (jump-start) will be provided to any member in immediate need.
- **Lock-out Assistance**
Assistance will be provided in gaining entry to a covered vehicle if the keys are lost or locked inside.
- **Flat Tire Assistance**
Service consists of the replacement of a flat tire with the vehicle's spare tire. Towing assistance will be provided, if needed, up to 25 miles.
- **Fuel, Fluid, Oil, and Water Delivery Service**
An emergency supply of fuel, fluid, oil, and water will be delivered to any covered member in immediate need. Member must pay for cost of these items, if applicable.
- **Collision Towing Assistance**
If a member is involved in a collision, the covered vehicle will be towed up to 25 miles to the nearest service facility or to any location requested by the member. The member must pay for any additional mileage.
- **Extrication Assistance (Winching)**
Provides assistance with extricating a vehicle when stuck in a ditch or other inaccessible area, when such location is within 50 meters of a paved road or highway. This service does not cover extrication or winching if the member is intentionally riding the covered vehicle off-road or on other unpaved surfaces.
- **Automotive Savings**
Road America members are eligible for special discounts on tires, batteries and services at Pep Boys, Jiffy Lube, Maaco, Meineke, Aamco, and Tire Kingdom.



How to access the program:

1. Members simply call the toll free number provided on the back of the membership card. The member will be connected with a representative who can assist them in their time of need.
 - Benefit Limit: 25 miles per tow and \$200 per occurrence for all other benefits
 - Service Limit: Three (3) service calls per year

THIS IS NOT HEALTH INSURANCE

